



BENCHMARK TECHNOLOGY | MANAGED IT SERVICES

Managed IT Brief

A clear, practical approach to supporting the people, systems, and decisions that keep your organization moving.

Support. Protection. Planning. One connected Benchmark team.

More than a place to send tickets.

Benchmark connects everyday support with the systems, vendors, standards, and planning that make technology easier to use and easier to manage.

01

Direct support for your people

Clear help with devices, applications, access, and everyday questions that interrupt the workday.

02

Devices kept healthy and ready

Monitoring, patching, endpoint standards, setup, lifecycle coordination, and documentation.

03

Microsoft 365 and identity care

Accounts, licenses, access changes, collaboration tools, onboarding, and offboarding.

04

Vendor and service coordination

Providers, warranties, software partners, telecom, hardware sourcing, and handoffs.

05

Infrastructure and workplace visibility

Awareness of the core systems your people rely on, with the right expertise brought in when needed.

06

Technology leadership that stays involved

Service trends, risks, refresh needs, budgets, priorities, and a practical forward plan.

One team, with a clearer view of the whole environment.

The exact scope is shaped around your people, locations, systems, and ManagedPro level. We document what we own, how requests move, and what happens next.

Know your support costs before the work begins.

ManagedPro gives your organization a clear starting point for recurring IT support. Use the estimator to shape an initial plan around your people, devices, locations, security, and infrastructure.

A STRONG FOUNDATION

ManagedPro Essentials

\$89 per user / month

Dependable day-to-day support and a managed foundation.

- + Service desk support
- + Monitoring and maintenance
- + Device and user administration

MOST SELECTED

ManagedPro Complete

\$139 per user / month

A fuller outsourced IT relationship with support, protection, planning, and follow-through.

- + Everything in Essentials
- + Advanced endpoint protection
- + Microsoft 365 and identity care

DEEPER SECURITY

ManagedPro Complete+

\$179 per user / month

A deeper relationship for organizations with advanced security priorities.

- + Everything in Complete
- + Expanded security relationship
- + Deeper planning and oversight

EXTEND YOUR TEAM

ManagedPro Co-Managed

\$79 per user / month

Additional capacity, specialty skills, and coordination for an internal IT team.

- + Shared service ownership
- + Extra technical capacity
- + Planning and escalation support

Pricing is a starting point. Service minimums, Microsoft licensing, hardware, project work, and additional infrastructure are reviewed with your organization before a final proposal.

Start with the environment you have today.

A useful support plan begins with a clear picture of the people, devices, locations, priorities, and changes in front of your organization.

01 Share the essentials

Tell us about the people you support, locations, devices, and the outcomes you need technology to enable.

02 Build a preliminary plan

Use the Managed IT estimator to see a starting support model and a preliminary monthly estimate.

03 Review the right scope

Benchmark confirms coverage, service minimums, licensing, infrastructure, and any project requirements.

04 Move forward with clarity

Your final proposal reflects a documented service relationship, clear ownership, and the right next steps.

BUILD YOUR IT SUPPORT PLAN

itsbenchmark.com/managed-it/estimate

Or start a conversation with Benchmark at itsbenchmark.com/contact-us



TECHNOLOGY, FORWARD

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